WIRESTAR® NETWORKS

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Village 21 - WiFi Instructions

First time connecting to the WiFi:
- Click on your device's WiFi settings.
- Connect to the **Village21 - Guest Signup** Network.
- A splash page will appear to set up your WiFi account.

Creating a Personal account:
Subscription based WiFi packages offer a variety of services from daily plans to monthly plans (depending on what packages are offered at your location). Multiple speeds options are available with up to either 5 or unlimited devices.

- At the main menu, click sign up.
- Enter in your name, number, email, and physical address.
- Select a package.
- Enter in your payment information.
- After payment is processed, your device will be added to the network and a password will be displayed. Copy this password to access the internet on the **Village21 - Secure** WiFi Name.
- An email will be sent with your password, and a link to a 'status' site.
- Connect additional devices using the **Village21 - Secure** WiFi Network and the given password.

Managing your account:
Your account can be accessed by going to the status URL at "https://bcsvillage21rv.wirestar.net/status/login". Your username will be your email address and password can be found in your initial signup email. From this page you can manage your current subscriptions, add / remove devices connected to your account, and update billing information.

Connecting Devices without WiFi:
Devices connected via an ethernet cable will need their MAC address added to your account. To do so, login to your account through the status page (see "Managing your account" above) and select to add a device and fill in it's information. Assistance in locating your MAC address can be found below:

- Mac Computer
    1. In the top left corner, click the Apple logo and select **System Preferences**
    2. Select **Network**
    3. Select **Ethernet** on the left menu
    4. Select **Advanced…** in the bottom right
    5. Select **Hardware**
    6. MAC Address will be listed

    Note: This MAC is unique for the ethernet connection, the Wi-Fi MAC can be found by selecting 'Wi-Fi' instead of 'Ethernet' in step 3
- Windows Computer

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1. Press Windows key and type in "cmd"
2. Select to open **Command Prompt** application
3. In command prompt, type "ipconfig /all" and press enter
4. Scroll to find 'Wireless LAN Adapter' setting and MAC is listed as 'Physical Address'

- iOS
    1. Open **Settings**
    2. Select **WiFi**
    3. Click the blue 'i' next to the connected network
    4. MAC will be listed as WiFi Address
- Android Phone / Tablet
    1. From the Home screen, tap the **Menu** key and go to your **Settings**
    2. Select **About Phone** or **About Tablet**
    3. Select **Status**
    4. The device's MAC address will be listed next to "Wi-Fi MAC address"
- PlayStation
    1. Open **Settings**
    2. Select **System**
    3. Scroll down to 'System Information' and MAC will be listed
- Xbox
    1. Go to 'My Games & Apps' and open **Settings**
    2. Select **Network**
    3. Select **Advanced Settings**
    4. Select **Network Settings**
    5. Select **Wired** and MAC will be listed
- Apple TV
    1. Go to **Settings**
    2. Go to **General**
    3. Go to **About**
    4. Select **Get Ethernet ID** or **Get Wireless ID**
    5. Locate the MAC (Hardware) address
- Firestick
    1. From the Home screen, open **Menu**
    2. Select **Settings**
    3. Select to open **Device Info** and MAC will be listed
- Roku

  MAC is listed on either bottom or back of device
- Sony Smart TV
    1. Press the Home button
    2. Scroll to **Settings**, then press Enter
    3. Scroll to **Network Setup**, then press Enter
    4. From the menu, select **Wireless Setup**, then press Enter
    5. Select **Network Setup**
    6. Status and the MAC address should be displayed on the screen
- Samsung Smart TV
    1. Go to your TV's menu and choose **Network** > **Network Settings**
    2. Choose **Wireless** for your connection type
    3. Connect to the WIRESTAR.NET - guest network

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4. At this point, some Smart TVs will display the wireless MAC address
5. If not, go back to the Menu and choose **Network** > **Network Status**

If the above does not work, try the following:

1. Go to **Support**
2. Select **Contact Samsung**
3. Select **Product Information**
4. Press the down key to see additional information
5. The wireless MAC address should be listed

- VIZIO Smart TV
    1. Press the Menu button on the remote and select **Network**
    2. Select **Manual Setup**
    3. The Wireless MAC address will appear on the screen